

8. Brief details of the support services in the University from the following :

Dr. B.R. Ambedkar Central Library

Dr. B.R. Ambedkar Central Library is a nine-storey building and has a carpet area of about one lakh sq. ft. It is situated in the midst of the academic complex of the University and is the hub of all academic activities. All the reading halls are air-conditioned. The entire library is connected through LAN and WI-FI. All the Schools, Centers and Offices of the University are connected to the Library through INTRANET.

The Central Library has a seating capacity of 1000 seats and facilitates the use of laptops. There is one reading hall open 24x7 which permits the use of personal books by the readers.

The Library is a knowledge centre which has rich resources in Social Sciences, Humanities and Sciences and is the hub of all academic activities of the University. It is completely automated. To meet the needs of the visually impaired students, a special unit named after Helen Keller has been established with twenty four computers installed exclusively for the use of visually impaired students. An information browsing Unit has also been created for faculty. The Cyber library has 200 computers for students and research scholars to access the available online resource.

One of the indispensable infrastructural supports for an academic community is the library. The library is under major renovation and has become an intellectual hub for the campus. The library procured 2702 printed books and 31 e-Books worth Rs. 34,72,636.80/- and Rs. 2,34,8479.00/- respectively. The library received 1409 books worth Rs. 3,48,717.25/- as Gifts/ Gratis. The library subscribed to 105 print and online Journals and 28 online databases. Besides this, the Central Library also got access to 14 databases from UGC Infonet Consortia

Reader Services

During the period (2018-2019) under the report, there were 2063 new members registered including faculty, staff, and trainees of the Academic Staff College. Besides, 669 scholars were given temporary membership for consultation and reference and 01 guest faculty/retired faculty/ emeritus faculty was given special membership. Library issued No Dues Certificates to 3108 users and had 68632 circulation transactions, during the year.

Apart from the above, the library has subscribed thirty six international online data bases covering about 14000 full text journals. Under the UGC INFONET E-journals consortium, 4500 full text scholarly electronic journals from 25 publishers across the globe are available for access. JSTOR-an online archival data base for accessing the back files of journals - is also available for campus network.

Digital Library System and Services

The Library is using Virtua, an Integrated Library Management Software for housekeeping jobs in different sections viz. Processing, Periodicals, Readers Services, Humanities, Science Division and the Circulation for the Issue/Return. The users can check the availability of all the library resources and can download the full text of e-resources like theses and newspaper clippings etc. The total number of bibliographical records in library database is 5, 57,911. The digital library system has been strengthened with the following:

| | | |
|----|---|----------|
| 1. | Total bibliographical records in Library Database | 5,57,911 |
| 2. | Number of data CD's in the collection | 684 |
| 3. | Total number of Desktops in Central Library | |
| a. | Cyber Library | 145 |
| b. | Central Library (Office area) | 150 |
| 4. | Total Number of Data Servers in Central Library | 03 |

Electronic Theses and Dissertations Section

- Total no. of Theses and Dissertations 26,135.
- Approximately 1080 CDs of M.Phil/Ph.D. theses were received and verified.
- Approximately 229 additional M.Phil/Ph.D. theses files were downloaded from Theses Tracking System.
- Approximately 267 theses files were split chapter-wise for uploading to shodhganga.
- Approximately 1198 theses and dissertations in Theses Tracking System were verified.
- Approximately 1532 records of M.Phil/Ph.D. were catalogued and classified.

Communication and Information Services (CIS) :

Each faculty member has been provided with a computer and internet facility. The maintenance of internet facilities is handled by the Communication and Information Services (CIS). The computer maintenance cell of the University looks after the hardware maintenance work of the computers of the University. The eGovernance Cell looks after all the applications of the University like eOffice, eProcurement, Students Life Cycle System, HAP, Helpdesk, Digital Tracking System etc.,

The University serves as a Point of Presence (POP) for the National Knowledge network which has enabled this flagship project of the Ministry of Communication & Information

Technology to connect not just the university but surrounding institutes with high speed gigabit internet bandwidth. The entire academic complex has been Wi-Fi enabled (using the high-bandwidth 802.11 N standard). In addition, JNU has signed an MoU with MTNL which enables the University faculty and students to access all online resources through their 3G services. This has been particularly useful for non-resident faculty and students to access Library resources from outside the Campus.

Health Centre

University Health Centre provides specialized services in the fields of Cardiology, Dentistry, Ophthalmology, Psychiatry, Dermatology, Orthopedics and ENT. Besides a 24x7 ambulance service fitted with medical gadgets and a Doctor are available. Students and retired employees are given medicine from the Pharmacy of the Health Centre. Lab tests are carried out in biochemistry and Microbiology lab. Besides primary health care to the students, HIV counseling is also done

Sports Facilities

Sports Activities: Participation of students in sports activities is also important. The University has a good stadium and about 11 sports clubs which are active in organizing inter-hostel competitions every year besides inter-school and the annual competitions. Additionally, all the hostels have arrangements for indoor games. The Yoga Kendra has been rendering valuable service to the university community. Besides attending to 50-60 persons every day, the Yoga Kendra has been organizing crash courses on yoga with encouraging response.

Workshop:

University Instrumentation Center

To provide scientific and technical facilities to the students, researchers and teachers of the university through design and development of scientific instruments, gadgets and by conducting academic programmes for relevant sections of the university/ies and colleges.

The objectives of USIC have been broadly identified as follows:

To acquire and develop skill for preventive maintenance and repairs of sophisticated instruments and to offer this expertise to other laboratories, as and when desired.

To organize short term courses/workshops on the use and application of various instruments for the benefit of research scholars, teachers and personnel from other laboratories, universities and industries.

To train technicians for maintenance and operation of sophisticated instruments.

To design and fabricate sophisticated instruments, their spare parts and also undertake research and development of instruments as per the users requirements through project support.

To participate in teaching of formal courses on instrumentation, conducted by other departments/agencies.

To provide consultancy service in instrumentation to industry/Govt. departments/other institutions.

To carry out analysis of samples received from scientists working in universities, research institutions and industry.

To provide facilities to scientists to carry out measurements on sophisticated instruments not available in their own institutions.

Hostels:

The University hostel system includes 16 Hostels for Boys and Girls and one complex accommodating married students and one complex is to accommodate for post Doctoral Fellows. These are spacious, well furnished hostels. Apart from hygienic foods, hostels provide recreational facilities include TVs, indoor games, health Club, and PCOs etc. Each hostel has its live-in wardens, a member of faculty who administers the hostels.

In view of the limited Hostel Accommodation, the candidates should note that the grant of admission to a programme of study in the University would not ensure allotment of Hostel Accommodation and that the Accommodation will be offered to the eligible applicants subject to availability.

Guest House:

The University has three Guest Houses, Aravali Guest House and Aravali International Guest House situated on the campus adjacent to the academic complex. The other one is Gomti Guest House which is located behind Sapru House, in the heart of Delhi, adjacent to the National Museum of Natural History, Barakhamba Road, New Delhi.

These Guest Houses are primarily meant for official guests of the Jawaharlal Nehru University /participants of Seminars / Workshops/ Symposia / Conferences / Training Programmes Organised by the University / Centres / Departments as well as those sponsored by the UGC.

Housing: University having housing for teaching and non-teaching from Zero, SRU, PDF, Transit, Warden Flats, type I,II,III,IV and type V accommodations. Apart from the present 904 quarters, 112 new dwelling units which were near completion would be available for allotment soon.

Canteen : There are twelve canteens which are functioning in the academic complex of the university to cater the need of students, faculties and staffs.

Welfare Scheme:

To promote higher education, JNU (supported by UGC) has enhanced fellowship amount to all registered M. Phil./Ph. D. Students [M. Phil - Rs. 3000/- and Ph. D. – Rs. 5000/-] from 1st April, 2007. JNU has already been supporting BA/MA students by providing Rs. 1500/-p.m. fellowship from its own resources. **As a result, every full time enrolled student of JNU receives financial assistance.**

Grievance redressal Cell:

Personal Grievance redressal Cell is already in operation having two level of committees. These committee will meet once in a month, if there are cases of grievances.

Any Other

Internal Complaints Committee (ICC): -

Internal Complaints Committee (ICC) was constituted by the Executive Council on 18 September, 2017 for the purpose of dealing with sexual harassment cases. in line with the Sexual Harassment of Women at Workplace (prevention, prohibition and Redressal) Act, 2013 and the University Grants Commission (prevention, Prohibition and Redressal of Sexual Harassment of Women Employees and Students in Higher Educational Institutions) Regulations, 2015, as notified by MHRD on 2 May, 2016. A link of ICC has been created at the JNU website which has all the ICC rules, formats, names of ICC members and relevant information.

ICC has designed special posters, banners about Sexual Harassment of Women at Workplace (Prevention, Prohibition: and Redressal) Act, 2013 [SHWW(PPR)] adopted by JNU and fixed it in all over the academic area, shopping centres, near dhabas, near faculty housing, hostels, banks. The ICC has conducted the following 4 events since 18 September, 2017

- **Self Defense Training Programme (23 – 31 October, 2017)**
- **Poster Making, Essay Writing & Poetry Competition (8 March, 2018)**
- **International Women’s Day (8 March, 2018)**

Equal Opportunity Office

Jawaharlal Nehru University has been established by an Act of Parliament (53 of 1966). In order to ensure equal opportunity, the University has an Equal Opportunity Office (EOO), which was set up, perhaps, as the first of its kind in the country to aid and advise the students belonging to marginalized sections including the Scheduled Castes, Scheduled Tribes, Other Backward Communities, minority communities, persons with disabilities, etc. pursuing various programmes of study at the University.

The terms of reference wherein the Equal Opportunity Office at the University may undertake activities are inter alia as under:

- To work out suitable programmes/schemes, including Remedial Courses, for improving performance of students from marginalized sections (whether at undergraduate, postgraduate, M.Phil, Ph.D. or other levels) and/ or to monitor the implementation of such programmes/schemes;
- To establish co-ordination with Government and other funding agencies (including Public Sector Undertakings/ Public Sector Banks) with a view to mobilizing financial and other resources required for educational empowerment of the students from marginalized sections;
- To provide information and act as a counseling-cum-guidance centre for students belonging to the marginalized sections, especially with regard to academic, financial and other matters;
- To help and create a socially conducive atmosphere for the growth of healthy inter-personal relations among students from marginalized sections and from various social backgrounds;
- To help and develop cordial inter-personal relationships between teachers and the students from marginalized sections for academic interaction and extra-curricular activities;
- To extend help/support to the students from marginalized sections to overcome problems and barriers emanating from discrimination at any level within its mandate;
- To organize or conduct seminars/ symposia/workshops/conferences/exhibitions, etc. from time-to-time on issues of contemporary significance for empowering, educationally and culturally, students belonging to the marginalized sections.

UGC- Human Resource Development Centre (HRDC)

The Human Resource Development Centre (formerly Academic Staff College), JNU is India's premier institution for the upgradation of knowledge and skills of college and university teachers. An intellectual nerve centre, the UGC - Human Resource Development Centre at the Jawaharlal Nehru University was started in the year 1989. It has successfully completed 30 years and has emerged as a major meeting ground of teachers in the country.

Drawing upon the faculty of JNU as well as other prestigious institutions in and around Delhi, the HRDC, and JNU brings to its participants the cream of Indian scholarship as resource faculty.

The following main target groups have been identified for capacity building, knowledge enhancement and similar other programmes with the objective of a holistic approach focused on transformation of our institutions of higher education to a more facilitating academic environment conducive to innovations, creativity and quality advanced learning and research.

- Faculty members in institutions of higher learning engaged in teaching and research
- Teacher Educators
- Key non-academic functionaries in institutions of higher learning for better governance and to facilitate efficient use of various fast growing ICT resources and applications
- Research scholars..

Jawaharlal Nehru Institute of Advanced Study (JNIAS) conceived as a self-contained site of scholarly pursuits in an environment of intellectual fellowship; and a source of academic enrichment for the university, hosts scholars from all over the world, who despite their diverse disciplinary backgrounds are able to engage in an intellectual conversation that enriches them and benefits the Institute as well as the wider university community.

Quality Assurance

University Statutes and Ordinances have input mechanisms for internal quality checks. Wide range of discussions with different committees and academic bodies ensures quality assurance and enhancements. Recently, University has established an Internal Quality Assurance Cell (IQAC) as per the UGC/ NAAC guidelines. This IQAC has also external members. The University has also constituted an Institutional Ethics Review Board.

Sports Activities: Participation of students in sports activities is also important. The University has a good stadium and about 11 sports clubs which are active in organizing inter-hostel competitions every year besides inter-school and the annual competitions. Additionally, all the hostels have arrangements for indoor games. The Yoga Kendra has been rendering valuable service to the university community. Besides attending to 50-60 persons every day, the Yoga Kendra has been organizing crash courses on yoga with encouraging response.

Students' Activities: Participation of our students in national/international seminars/conferences has been increasing year after year. Several of their papers have

been accepted for presentation in these conferences/seminars both within and outside the country. They have won awards and medals also. The University provides financial support to the confirmed Ph.D. students for presentation of papers in seminars/conferences. Besides, students have participated in various cultural and curricular activities as illustrated in the annual report. International students have also taken active part in organization of various activities, organizing International Culture Evening, International AIDS Day in solidarity with World AIDS, 25 years of ISA's diversity, exhibition on International Mother Language Day, India-Africa Meet-3 jointly with Rotary Club of South Delhi. International students also offered a Kaleidoscope of the World through their Country Presentation Series and bringing out first International Students' Association Newsletter highlighting their multi-faceted activities.

Endowments and Fellowships: The University has established several endowments with support from the Government of India, the State Governments, the University Grants Commission, public financial institutions like RBI and SBI; foreign governments under collaborative arrangements, and distinguished public figures, by instituting chairs, scholarships, fellowships, awards and memorial lectures. The University is making sustained efforts to establish more such endowments/fellowships and has approached UGC and some of the State Governments in this regard.

Fellowships: Besides fellowships awarded by University Grants Commission (UGC), the Council of Scientific and Industrial Research (CSIR), Department of Biotechnology, some of the State Governments, etc., the University awards scholarships/fellowships/medals to deserving students out of several endowments that have been established. Thus, more than 80 per cent of our students get fellowships/scholarships from various sources. The University has also approached the UGC to enhance the value of fellowships awarded by it commensurate to current price index.

Governance: JNU has been following a decentralized democratic and participative system of governance to achieve the goals and objectives stated in the Act and Statutes of the University. Faculty members and students are involved in decision-making as members of various committees and academic bodies. The University has the Court as its apex body, the Executive Council, the Academic Council and the Finance Committee. The Chancellor presides over the Court meetings and Special Convocation. The Vice-Chancellor is the executive head of the University vested with all administrative and financial powers in accordance with the Act and Statutes of the University. The Board of Studies (BOS) is the apex body of the School and the Committee for Advanced Studies and Research is a recommendatory and advisory body of the School at the research level. Each School/Centre has a Faculty Committee, Centre Committee, and Students Faculty Committee. Academic proposals are initiated at the Centre/School level and approved by the Academic Council. University has a Planning Group for the preparation of Five Year Plans. University has also got a Vision Committee to plan for its long term goals. There is a recruitment cell for managing the faculty recruitment and different units in administration manages the recruitment of non-teaching staff. The UGC

Academic Staff College, the e-governance cell in the University and the School of Computer and Systems Sciences offer a number of training programmes for the benefit of different groups of non-teaching staff. There is a Project (Administration) Cell and a Project (Finance) Cell to cater to the needs of management of research projects.

Awards and recognition

- NAAC team visited JNU during 9-11 October, 2017 for 2nd cycle of JNU's accreditation. JNU has been awarded the highest grade of A++. This is the second consecutive highest grade since the University applied for NAAC accreditation in 2012.
- JNU was awarded the Best University status under the Visitor's Award for Best University 2016.
- Ranked 2nd in University category of Government of India, MHRD-India ranking 2019 under (National Institutional Ranking Framework).
- Ranked 7th in Overall Category, India Ranking, 2019 (National Institutional Ranking Framework)
- The Centre for Studies in Science Policy (CSSP) in JNU ranks amongst the top Science and Technology Think Tanks for 2017 around the world, according to an annual report compiled by the Think Tanks and Civil Societies Programme (TTCSP) of the University of Pennsylvania, USA.
- JNU was to be recognized as "University with Potential of Excellence" II by the UGC for the year 2014-2019.

Many Schools and Centres have also got independent recognition as Centres of Excellence. UGC has also granted DSA/CAS etc to many Centres and Schools. The School of International Studies has got special Area Studies grants from UGC.

Many faculty members have got several national and international awards and prizes. Many are members of many Academies and Societies. Quite a few have been members of Planning Commission, Vice-Chancellors of many Universities and also members of policy making Committees in the Government.

Since its Inception and as per the provisions of the Act and Statues Jawaharlal Nehru University is committed to the cause of higher education with the objective of imparting Academic Excellence with a sense of Social Commitment. Within a short span of 50 years the University has earned its name in the international Map of quality higher

education with academic freedom and flexibility. University is working to reach still higher levels.